



Informal Arrangements

An informal arrangement involves decision-making where:

- A person is over 18 years old and is unable to make their own decisions.
- There is no Enduring Power of Attorney, Advance Care Directive, or Guardianship Order in place, appointing a decision-maker.
- A family member, carer, or close friend is willing and able to assist with decision-making.

Under informal arrangements, a family member, carer, or close friend could make decisions about:

- Community support
- Accommodation
- Welfare services
- ACAT assessments
- Banking or paying bills
- Making Centrelink arrangements
- Acting as a nominee for an NDIS plan
- Other personal affairs.

NOTE: Health decisions are made by a Person Responsible under the Consent Act. For more information, please see our “Consent to Medical Treatment” Fact Sheet.

An application to the South Australian Civil and Administrative Tribunal (SACAT) may be necessary if:

- There is no family member, carer, or close friend, who is willing and able to assist with decision-making.
- The person does not agree with the decisions being made for them.
- There is conflict between the informal decision-makers.

For further information, please contact the OPA Information Service on 1800 066 969