

# Information Service



The Information Service at the Office of the Public Advocate (OPA) provides information to the general public, service providers, and professionals in relevant fields.

The Information Service provides information about:

- Advance Care Directives (ACD)
- Enduring Powers of Attorney (EPA)
- Guardianship Orders
- Administration Orders
- The South Australian Civil and Administrative Tribunal (SACAT) and their processes
- Consent to Medical Treatment
- Informal Arrangements

The Information Service does not:

- Function as a reporting body.
- Give legal advice.

For more information about any of these topics, you can:

- See the relevant Fact Sheet on the OPA website: <https://www.opa.sa.gov.au>
- Email your enquiry to: [opa@agd.sa.gov.au](mailto:opa@agd.sa.gov.au)
- Call the Office of the Public Advocate on 8342 8200.

When you call the OPA Information Service:

- You will be asked to leave your name and phone number so that your enquiry can be logged.
- Your enquiry will be attended to by the Information Officer, usually within 24 hours.
- You may be provided with information about other relevant services.
- You can remain anonymous if you prefer.
- All information is confidential.

The OPA Information Service is available from Monday to Friday, between 9am and 5pm.