

FACT SHEET

Informal Arrangements



An informal arrangement involves decision-making where:

- A person is over 18 years old and is unable to make their own decisions.
- There is no Enduring Power of Attorney, Advance Care Directive, or Guardianship Order in place, appointing a decision-maker.
- A family member, carer, or close friend is willing and able to assist with decision-making.

Under informal arrangements, a family member, carer, or close friend could make decisions about:

- Community support
- Accommodation
- Welfare services
- ACAT assessments
- Banking or paying bills
- Making Centrelink arrangements
- Acting as a nominee for an NDIS plan
- Other personal affairs.

NOTE: Health decisions are made by a Person Responsible under the *Consent Act*. For more information, please see our “Consent to Medical Treatment” Fact Sheet.

An application to the South Australian Civil and Administrative Tribunal (SACAT) may be necessary if:

- There is no family member, carer, or close friend, who is willing and able to assist with decision-making.
- The person does not agree with the decisions being made for them.
- There is conflict between the informal decision-makers.

For further information, please contact the OPA Information Service on 8342 8200.